

Appendix 4 – Item: Waste, Recycling and Street Cleansing Contract Specification

Considered by Streets & Environment Sub-Committee on 14 March 2023

REC No.	SCRUTINY RECOMMENDATION	DEPARTMENT AND CABINET MEMBER RESPONDING	ACCEPTED / PARTIALLY ACCEPTED / REJECTED (inc. reasons for rejection)	IDENTIFIED OFFICER	ANY FINANCIAL IMPLICATIONS	TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (i.e. Action Plan)	DATE OF SCRUTINY MEETING TO REPORT BACK
SE.1.23/24	The Sub-Committee recognised there was a large number of households in the Borough that used communal bins and recommends that the specification of the Waste, Recycling and Street Cleansing contract includes a requirement for identifying a successful solution for managing waste and recycling collections from these properties.	Councillor Scott Roche SCRER	Rejected The draft specification already sets out that the collection of communal flats collection is an individual service requirement within the contract specification. One of the advantages of Competitive Dialogue is that it allows the Service to discuss areas of innovation and service enhancements from individual bidders. It is important to note that as a 'minimum service' requirement will be to maintain the current weekly collection from all communal collection points.	Steve Iles, Director of Sustainable Communities	This is dependent on the final solution agreed through the procurement process.	April 2025	TBC
SE.2.23/24	The Sub-Committee recommends that the Council plans some specific actions to help resident engagement, communication and behavioural change under the new waste contract, using data to ensure the borough's recycling rates are maximised and that residents get the most out of the contract.	Councillor Scott Roche SCRER	Rejected – This is already built into the future draft specification. The service recognises the importance of targeted regular engagement and communication with our residents. To ensure that this is undertaken in line with the Council's priorities, the future contract will require the service provider to direct real-time data which can be extracted and analysed by our waste services team. In addition, under the future contract requirements the service provider will be required to 'support' our agreed engagement and communication initiatives which will be led by the Councils Communication Team who will be directly responsible for the design and implementation of all future engagement and communication strategies designed to deliver behavior change and increase our recycling.	Steve Iles, Director of Sustainable Communities	Yes – As part of the overall financial cost in providing the new waste collection and street cleansing service we will need to include the new additional cost of the Council's resource and budget requirement to undertake this area of work.	April 2025	TBC

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SE.3.23/24	The Sub-Committee recommends that there was a continuation of an 'as-is' service for residents in terms of a collection frequency.	Councillor Scott Roche SCRER	Rejected In line with Cabinet recommendations, the new Service Specification and supporting contract have been drafted to reflect the current frequency for waste collection.	Steve Iles, Director of Sustainable Communities	Yes – It is acknowledged that the new waste collection service is likely to be more expensive and is likely to be above the current Budget provision allocated for 2025/26.	The commissioning of the new service is scheduled to be completed in Q4 2023/24. Preferred Bidder status is subject to Cabinet Approval in May/June 2024. The new contract is scheduled to be in place in April 2025	TBC